

ESCAPE WARRANTIES (US) November 2017

All Escape Fitness products are warranted to be free from defects in materials and workmanship. This warranty extends to the original end-user and additionally warrants that the products comply with all applicable statutory and regulatory requirements. The warranty period commences on the date of delivery to the end-user (as recorded by the carrier) provided always that this date is not more than 3 calendar months from the date of dispatch from Escape. Subject to the Exclusions section herein, the warranty is valid for not less than the period stated in the schedule below.

Making a Claim

To make a warranty claim, you should follow the claims procedure below. Once determined, Escape will, at its sole discretion, repair or replace the product, issue a credit note or refund, or, where the claim is found to be unsubstantiated, reject (and where appropriate) return the product to you.

Claims Procedure

1. If you purchased your product through an Escape approved Distributor, contact your Distributor who will deal with your enquiry directly on your behalf.
2. If you purchased your product directly from Escape, you will need to either telephone Escape's Customer Services Department on +1 614 706 4462 or email judy.sutter@escapefitness.com quoting the Order Number of the product which is subject to the claim and provide full details of how and when the product(s) has been used, the fault or damage identified and contact details of the person dealing with the claim. The claim will be logged and given a unique "X" reference which needs to be quoted in all future dealings with the claim.
3. You must then send photographic evidence by email or post of the product and the damage/defect after which our quality control department will report their findings and advise whether the claim is accepted or rejected. If accepted, we will advise whether the product will be repaired or replaced, or if a credit or refund will be made and whether or not the product(s) needs to be returned to Escape for quality control investigation.
4. If a product(s) needs to be returned to Escape, we will contact you to arrange a mutually convenient time.
5. After your claim has been processed we will contact you again to ensure that your claim was satisfactorily solved.

Exclusions

Escape shall have no liability under the warranty if:

- (a) any further use of the product(s) is made after a defect has been notified; or
- (b) the defect has arisen as a result of a failure to properly store, care for or maintain the products; or
- (c) the defect has arisen as a result of Escape following any drawing, design or specification supplied or specifically requested by you; or
- (d) the product(s) is altered or repaired without our prior written consent; or
- (e) the defect arises as a result of fair wear and tear, corrosion due to perspiration, wilful or negligent damage or the use of the products for a purpose other than the purpose intended or in abnormal use conditions; or
- (f) the products differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory standards.

Escape shall not be liable, in contract or tort, (including, without limitation, negligence), for pre-contract or other representations (other than fraudulent misrepresentations) or otherwise arising out of or in connection with a claim for any economic losses (including without limitation loss of profit, revenue, contracts, business or anticipated savings); loss of goodwill or reputation or special or indirect losses suffered or incurred and arising out of or in connection with the provision of the products. Escape's aggregate liability (whether in contract, tort or otherwise) for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.

Bars

The warranty does not cover: rust; bending or any other form of defect that arises as a result of neglect or use in a way that is not within the normal accepted usage of bar.

Weight plates / Bumpers

The warranty does not cover damage caused to weight plates or bumpers caused by dropping. The user must maintain full control of the bar during lifts and the bar must not be released above waist height. The warranty does not cover fading, chipping or cracking of rubber or urethane plates. In addition, the warranty does not cover the inserts on weight plates becoming loose as this can be a natural consequence of normal usage. Rubber products may emit an odour: this is a natural process and is not covered under the warranty. The Escape 5kg Technique Plates are for training purposes only and should never be dropped as this will void the warranty.

Dumbbells

The warranty does not cover fading, chipping or cracking of rubber or urethane dumbbells. The warranty covers the actual breaking of the dumbbell handle or end plate, so long as the breakage occurs during normal use. In addition, the warranty does not cover the end plates becoming loose as this is a natural consequence of normal usage. We strongly recommend that dumbbells should never be dropped and any damage incurred as a result of dropping will not be covered by the warranty. Rubber products may emit an odour: this is a natural process and is not covered under the warranty.

Kettlebells

The warranty does not cover fading, chipping or cracking of rubber or vinyl kettlebells. The warranty covers the actual breaking of the kettlebell handle or bell, so long as the breakage occurs during normal use. We strongly recommend that kettlebells should never be dropped and any damage incurred as a result of dropping will not be covered by the warranty. Rubber products may emit an odour: this is a natural process and is not covered under the warranty.

Soft products

The following situations are not covered by the warranty in relation to 'soft' products (including but not limited to Plyosoft Box, Multiplyo, Battle Rope, Jump Rope, Professional Bulgarian Bag, Fitness Bulgarian Bag, Corebag, Sandbag, Battle Bag, TIYR, GRIPR, VERTBALL, VERTMINI, Total Grip Medball, Multi Grip Medball, Slamball, Power Band, all mats, all punchbags, all gloves and pads, Speed Resistor and Resistance Parachute): any exposure to excessive moisture including from outdoor use; scratches or abrasions caused by use on flooring other than suitable gym flooring; rips or tears as a result of normal wear and tear or unsuitable use; changes in colour over time due to exposure to light.

SCHEDULE OF WARRANTIES

Page No.	Code	Model Description	Warranty Period
		FUNCTIONAL	
N/A	AEST-MB2-10	Total Grip Med Balls 2lb- 10lb	1 Year
10	CMT1/2/4	C.M.T.	1 Year
13	TIYR01-04	TIYR, Levels 1 - 4	1 Year
14	GRIPR02- 20	GRIPRs 2kg/4.4lb - 20kg/44lb	1 Year
19	SBAGB10 - 40	Escape Sandbags 10kg/22lb- 40kg/88lb	1 Year
19	RACK5	Holds 10 Bags	5 Years
20	PAMBR05V2	Multi Bag Rack	5 Years
20	ECB050V2 - 25	Corebags 5kg/11lb - 25kg/55lb	1 Year
22	FVBBAG5V2 – 17V2	Bulgarian Bags (Vinyl) 5kg/11lb - 17kg/37lb	1 Year
27	VERT03-10	Vertballs 3kg/8lb – 10kg/25lb	1 Year
27	ESCVBRACK	VertBall Rack	5 Years
28	EVM01-05	VertBall Mini 1kg/2.2lb- 5kg/11lb	1 Year
30	PAMBR05/10	MedBall Rack	5 Years
30	TGM01-05	Total Grip Med Balls 1kg/2.2lb- 5kg/11lb	1 Year
31	AMGMB12-20	Multi Grip Med Balls 12lb-20lb	1 Year
32	SBSBX05-20	Slamball SBX 5kg/11lb- 20kg/44lb	1 Year
35	RPB001	Reaction ProBouncer	1 Year for ProBouncer 5 Years for Frame
36	RACK5B5	Rack5 Mat Attachment	1 Year
36-39	RACK5	Rack5	5 Years 1 year bumpers
N/A	BATBAG	Battle Bag	1 Year
		ATHLETIC	
43	PLY3630,3645,3660	PLYO 360	1 Year
44	PLYOS25G-03G	Plyosoft Boxes	1 Year
46	MPLY001	MultiPlyo Box	1 Year
49	QSLED	Quad Sled	5 Years
51	EST-SL	Speed Ladder	1 Year
51	EST-AGS	Agility Grid System	1 Year
51	EST-LEH	Lateral Endurance Hurdle	1 Year
51	EST-AH	Adjustable Hurdle	1 Year
51	EST-LSR	Lateral Speed Resistor	1 Year
51	EST-RB	Reaction Ball	1 Year
51	EST-HC6	Speed Cones	1 Year
51	EST-SD12	Speed Discs	1 Year
52	EBOX-AV	Attachment Vest	1 Year
52	EST-SR	Speed Resistor	1 Year
54	EST-RP	Resistance Parachute	1 Year
57	BR3210 BR3210C	Battle Rope 32mm (1-1/4") No cover Battle Rope 32mm (1-1/4") Covered	1 Year
57	BR5010	Battle Rope 50mm (2") – No Cover	1 Year
58	WBAND (S, M, L)	Power Bands	6 Months
		STRENGTH	
N/A	SA7112	Olympic Power Bar (Max Load - 200kg)	1 Year
N/A	SA7115C	Olympic Curl Bar (Max Load - 100kg)	1 Year
N/A	BARH12	Olympic Bar Holder (12 Bars)	3 Years
N/A	SA7113	Olympic Spring Collar	1 Year
N/A	SA7110	Olympic Spin Lock Collar	1 Year
65	AEPDB1000-1005	Urethane Dumbbells 5lb- 125lb	3 Years
66	ESC5Rack	Upright Storage Rack	5 Years
66	ESC1-4Rack	Horizontal Storage Rack	5 Years
67	ACTDB1000-1009	SBX Dumbbells 5lb- 125lb	2 Years
68	ESC29RACK	Cross Hub	5 Years Frame 1 Year Mat
68	ESC31RACK	Cross Hub with Feet	As Above
70	AHSU20/AHSU50	Edge Urethane Dumbbells 3lb- 20lb	3 Years

70	XRACK	X Rack	5 Years
71	APUD50	Classic Urethane Dumbbells 2lb- 20lb	1 Year
73	ACTBB1001-1004	SBX Barbells 20lb- 100lb	2 Years
73	ESC9/15Rack	Barbell Rack	5 Years
76	AECK20-70	Pro Active Cast Iron Kettlebells	2 Years
76	ESC20RACK	Kettlebell Rack	5 Years
78	CKB08 - 32	Competition Pro Kettlebells 2.0 18lb- 70lb	2 Years
81	ARKB20-70	Rubber Kettlebells 20lb- 70lb	2 Years
85	APUBP10-55	Elite Urethane Bumper Plate	3 Years
86	EST-RBD5	Elite Competition Technique Plate	1 Year not covered if dropped or abused.
86	EBP10-25	Elite Competition Bumper Plate 10kg - 25kg -	1 Year
88	ECTBP10-20	Cross Training Bumper Plates 10lb- 44lb	2 Years
90	APOD1025-1450	Cross Grip Olympic Plates 2.5lb- 45lb	3 Years
90	ATOD1025-1450	SBX Olympic Plates 2.5lb- 45lb	2 Years
93	APERB01	Performance Bar	2 Years
93	AWODB01	WOD Bar	1 Year
93	AWWDB01	Womens WOD BAR	1 Year
93	ATECB01	Technique BAR	1 Year
94	OTR001	Toast Rack	5 Years
95	WTREE1	Weight Tree Storage	5 Years
95	KAMCOL2	Olympic Clamp Collar	1 Year
95	WODC01	WOD Collar	1 Year
96	LIFTPLAT1-4	Escape Lifting Platforms	2 Years
97	PA105	Seated Row Double Handle	1 Year
97	PA110	Stirrup Handle	1 Year
97	PA102	Angled Tricep Bar	1 Year
97	PA111	Double Handle Tricep Rope	1 Year
97	PA112	Soft Grip Stirrup	1 Year
97	PA113	Foot Loop	1 Year
99	OBEN01	Octagon Bench	5 Years excluding pads 1 year
		OCTAGON	
103-145		Octagon/HTS/Box/Quad – Frame	10 Years
148-149		Octagon/HTS Attachments – see separate list	
150	AMB001/002/001C	AMMO BOX	1 Year
		STUDIO	
N/A	ESC24RACKS	Escape Wheeled Storage Container	5 Years 1 Year wheels.
162-163	STEP01-07	Step/Riser	1 Year
164	EST-DECK	Deck 2.0	1 Year
167	EST-PURWSET	Urethane Rep Set	3 Years 1 Year collars
167	ESC300RACKS	Rep Set Rack	5 Years
167	EST-RRSCC	Rep Set Clamp Collars	1 Year
167	PARSR02	Eco Rep Set Rack	5 Years
168	ECOSSET	Eco Urethane Rep Set	2 Year
173	AEST-PUHW2- 10	Urethane Handweights 2lb- 10lb	2 Years
173	ESC28RACKS	Handweight Rack (18 Pairs)	5 Years
175	AEST-VKB8- 40	Studio Kettlebells 8lb- 40lb	1 Year
175	ESC20RACK	Kettlebell Rack	5 Years
176	EST-PT1-3	Power Tube Levels 1- 3	1 Year
176	EST-RTL1-3	Resistance Tubes Levels 1- 3	6 Months
177	EST-TB3-5	Training Bars 7lb- 11lb	1 Year
177	ESC18RACKS	Training Bar Rack	5 Years
178	EST-REBOU	Pro Bounder	1 Year
180	PLYOINC1	Inclined Plyosoft Box	1 Year
182	B-BOX	Boutique Box	3 Years
		BOXING	

N/A	EBOX-PB	Training Bag	1 Year
187	EBOX-MM	Punch Mitts	6 Months
187	EBOX-TG8G/10R/12B	Training Gloves	6 Months
189	EBOX-CHJP	Curved Hook and Jab Pads	6 Months
191	THAI01	THAI BAG	1 Year
192	EPPBV3	Pro Punchbag	1 Year
193	FHPBV3	Focus Pro Punchbag	1 Year
195	EBOX-FSPB1	Freestanding Punchbag (Tube & Base)	1 Year
196	EBOX-UCPB	Uppercut Pro Punch Bag	1 Year
197	BBK20510	Wall Bracket	1 Year
197	BBK20510/SAE	Wall Bracket Swivel Assembly	6 Months
197	EBOX-SB	Speed Ball	6 Months
197	BBK20500/SA	Speed Ball Platform, Spare Swivel	1 Year
197	BBK20500	Speed Ball Platform	1 Year
198	EST-SRL	Leather Jump Rope	3 Months
198	EST-ROPE5	Fitness Jump Rope	3 Months
198	EST-ROPE3	Cross Training Jump Rope	3 Months
		FLEXIBILITY	
204	YMAT01	Yoga Mat	1 Year
205	EST-EYMAT	Eco Yoga Mat	1 Year
205	EST-YOGB/S	Yoga Block and Strap	1 Year
206	EST-CMATA	Core Mat	1 Year
206	EST-FMGRY/E	Flex Mat	1 Year
207	RACK5B5/ESC6RACKS	Free Standing Mat Storage Rack	5 Years
208	M0022-M0022B	Multi Mats	2 Years
209	EST-RRC	Ridge Roller	1 Year
210	EST-HFR/SFR	UltraFlex Roller	1 Year
210	USR001	Ubersoft Roller	1 Year
211	MAXBAL55/65	MAX BALL 55cm - 65cm	1 Year
211	DURA65	Dura Balls 65cm	1 Year
211	MG-33	Dual Action Pump	1 Year
212	EST-GB55/65/75	Steady Balls	1 Year
213	EST-GBSR	STAKR Ring	1 Year
213	9GBR	Gym Ball Storage Racks (9 Balls)	3 Years
		FLOORING	
218	STURF(B,G,O,R,S,T)	SHOCKTURF	3 Years
220	GRASS12USA-22USA	Speed Track	3 Years
221	PORTST10-25	Portable Speed Track	3 Years
222	MATCB12, MATES12, MATFT12	Flexi-Tuf Tiles, Edges and Corners	2 Years
223	MAT510S,511S,512S	Flexi-Soft Foam Coloured Tiles, Edges and Corners	1 Year
224	MAT510,511,512	Flexi-Hard Foam Coloured Tiles, Edges and Corners	1 Year