

ESCAPE WARRANTIES (UK) November 2017

All Escape Fitness products are warranted to be free from defects in materials and workmanship. This warranty extends to the original end-user and additionally warrants that the products comply with all applicable statutory and regulatory requirements. The warranty period commences on the date of delivery to the end-user (as recorded by the carrier) provided always that this date is not more than 3 calendar months from the date of dispatch from Escape. Subject to the Exclusions section herein, the warranty is valid for not less than the period stated in the schedule below.

Making a Claim

To make a warranty claim, you should follow the claims procedure below. Once determined, Escape will, at its sole discretion, repair or replace the product, issue a credit note or refund, or, where the claim is found to be unsubstantiated, reject (and where appropriate) return the product to you.

Claims Procedure

1. If you purchased your product through an Escape approved Distributor, contact your Distributor who will deal with your enquiry directly on your behalf.
2. If you purchased your product directly from Escape, you will need to either telephone Escape's Customer Services Department on 01733 313 535 or email aftersales@escapefitness.com quoting the Order Number of the product which is subject to the claim and provide full details of how and when the product(s) has been used, the fault or damage identified and contact details of the person dealing with the claim. The claim will be logged and given a unique "X" reference which needs to be quoted in all future dealings with the claim.
3. You must then send photographic evidence by email or post of the product and the damage/defect after which our quality control department will report their findings and advise whether the claim is accepted or rejected. If accepted, we will advise whether the product will be repaired or replaced, or if a credit or refund will be made and whether or not the product(s) needs to be returned to Escape for quality control investigation.
4. If a product(s) needs to be returned to Escape, we will contact you to arrange a mutually convenient time.
5. After your claim has been processed we will contact you again to ensure that your claim was satisfactorily solved.

Exclusions

Escape shall have no liability under the warranty if:

- (a) any further use of the product(s) is made after a defect has been notified; or
- (b) the defect has arisen as a result of a failure to properly store, care for or maintain the products; or
- (c) the defect has arisen as a result of Escape following any drawing, design or specification supplied or specifically requested by you; or
- (d) the product(s) is altered or repaired without our prior written consent; or
- (e) the defect arises as a result of fair wear and tear, corrosion due to perspiration, wilful or negligent damage or the use of the products for a purpose other than the purpose intended or in abnormal use conditions; or
- (f) the products differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory standards.

Escape shall not be liable, in contract or tort, (including, without limitation, negligence), for pre-contract or other representations (other than fraudulent misrepresentations) or otherwise arising out of or in connection with a claim for any economic losses (including without limitation loss of profit, revenue, contracts, business or anticipated savings); loss of goodwill or reputation or special or indirect losses suffered or incurred and arising out of or in connection with the provision of the products. Escape's aggregate liability (whether in contract, tort or otherwise) for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.

Bars

The warranty does not cover: rust; bending or any other form of defect that arises as a result of neglect or use in a way that is not within the normal accepted usage of bar.

Weight plates / Bumpers

The warranty does not cover damage caused to weight plates or bumpers caused by dropping. The user must maintain full control of the bar during lifts and the bar must not be released above waist height. The warranty does not cover fading, chipping or cracking of rubber or urethane plates. In addition, the warranty does not cover the inserts on weight plates becoming loose as this can be a natural consequence of normal usage. Rubber products may emit an odour: this is a natural process and is not covered under the warranty. The Escape 5kg Technique Plates are for training purposes only and should never be dropped as this will void the warranty.

Dumbbells

The warranty does not cover fading, chipping or cracking of rubber or urethane dumbbells. The warranty covers the actual breaking of the dumbbell handle or end plate, so long as the breakage occurs during normal use. In addition, the warranty does not cover the end plates becoming loose as this is a natural consequence of normal usage. We strongly recommend that dumbbells should never be dropped and any damage incurred as a result of dropping will not be covered by the warranty. Rubber products may emit an odour: this is a natural process and is not covered under the warranty.

Kettlebells

The warranty does not cover fading, chipping or cracking of rubber or vinyl kettlebells. The warranty covers the actual breaking of the kettlebell handle or bell, so long as the breakage occurs during normal use. We strongly recommend that kettlebells should never be dropped and any damage incurred as a result of dropping will not be covered by the warranty. Rubber products may emit an odour: this is a natural process and is not covered under the warranty.

Soft products

The following situations are not covered by the warranty in relation to 'soft' products (including but not limited to Plyosoft Box, Multiplyo, Battle Rope, Jump Rope, Professional Bulgarian Bag, Fitness Bulgarian Bag, Corebag, Sandbag, Battle Bag, TIYR, GRIPR, VERTBALL, VERTMINI, Total Grip Medball, Multi Grip Medball, Slamball, Power Band, all mats, all punchbags, all gloves and pads, Speed Resistor and Resistance Parachute): any exposure to excessive moisture including from outdoor use; scratches or abrasions caused by use on flooring other than suitable gym flooring; rips or tears as a result of normal wear and tear or unsuitable use; changes in colour over time due to the exposure to light.

SCHEDULE OF WARRANTIES

Page No.	Code	Model Description	Warranty Period
		FUNCTIONAL	
10	CMT1/2/4	C.M.T.	1 Year
13	TIYR01-04	TIYR, Levels 1 - 4	1 Year
14	GRIPR002-020	GRIPRs 2kg/4.4lb - 20kg/44lb	1 Year
19	SBAG10-40	Escape Sandbags 10 – 40kg	1 Year
19	RACK5	Holds 10 Bags	5 Years
20	PAMBR05V2	Multi Bag Rack	5 Years
20	ECB050V3-250V3	Corebags 5kg/11lb - 25kg/55lb	1 Year
24	FVBBAG5-17	Bulgarian Bags (Vinyl(Fitness)) 5kg - 17kg	1 Year
23	WBBAG5-22	Bulgarian Bags (Leather(Professional)) 5kg - 22kg	2 Years
27	VIPR4 - 26	ViPR Tubes 4kg - 26kg	1 Year
27	ESC18RACKS	Training Bar Rack	5 Years
31	VERT03-10	Vertballs 3kg/8lb – 10kg/25lb	1 Year
31	ESCVBRACK	VertBall Rack	5 Years
32	EVM01-05	VertBall Mini 21cm	
	EVM06-10	VertBall Mini 24.5cm	1 Year
32	PAMBR05/10V2	MedBall Rack	5 Year
34	TGM01-05	Total Grip Med Balls 1kg - 5kg	1 Year
35	MGMB06-10	Multi Grip Med Balls 6kg - 10kg	1 Year
38	SBSBX05-20	Slam Balls – 5kg – 20kg	1 Year
39	RPB001	Reaction ProBouncer	1 Year for ProBouncer 5 years for frame
40	RACK5	Rack5	5 Years 1 Year Bumpers and stops
40	RACK5B5	Rack5 Mat Attachment	1 Year
44	TRXPRO4	TRX Pro Suspension Training Kit	1 Year
44	FTKMG2	TRX Tactical Force Kit 2.0	1 Year
44	TRXHOMEKIT	TRX Home Kit	1 Year
45	TRXPRIP	TRX Rip Trainer	1 Year
45	RIPLTCORD RIPMDCORD RIPHVCORD RIPXHVCORD	TRX Resistance Cord Light TRX Resistance Cord Medium TRX Resistance Cord Heavy TRX Resistance Cord Extra Heavy	6 Months
45	XMOUNT	TRX X Mount	1 Year
45	TRXDA	TRX Door Anchor	1 Year
45	TRXEXT	TRX Xtender	1 Year
N/A	BATBAG	Battle Bag	1 Year
		ATHLETIC	
49	PLY3630 PLY3645 PLY3660 PLY3601	Plyosoft box 360 (300mm) Plyosoft box 360 (450mm) Plyosoft box 360 (600mm) Set of 3	1 Year
50	PLYOS150G PLYOS300G PLYOS01G-03G	Plyosoft Boxes 70mm (whole set PLYOS15G) 150mm (set 1,2,3 PLYOS10G)	1 Year
52	MPLY001	MultiPlyo Box	1 Year
55	QSLED	Quad Sled	5 Years
57	EST-SL	Speed Ladder	1 Year
57	EST-AGS	Agility Grid System	1 Year
57	EST-LEH	Lateral Endurance Hurdle	1 Year
57	EST-AH	Adjustable Hurdle	1 Year
57	EST-LSR	Lateral Speed Resistor	1 Year
57	EST-RB	Reaction Ball	1 Year
57	EST-HC6	Speed Cones	1 Year
57	EST-SD12	Speed Discs	1 Year

58	EBOX-AV	Attachment Vest	1 Year
58	EST-SR	Speed Resistor	1 Year
60	EST-RP	Resistance Parachute	1 Year
63	BR3210 BR3210C	Battle Rope 32mm -No cover Battle Rope 32mm Covered	1 Year
63	BR5010	Battle Rope 50mm – No Cover	1 Year
65	WBANDS WBANDM WBANDL	Power Bands	6 Months
STRENGTH			
N/A	SA7112	Olympic Power Bar (Max Load - 200kg)	1 Year
N/A	SA7114	Olympic Junior Bar (Max Load - 120kg)	1 Year
N/A	SA7115C	Olympic Curl Bar (Max Load - 100kg)	1 Year
N/A	BARH12	Olympic Bar Holder (12 Bars)	3 Years
N/A	4074	Sanitized Neck Protector	6 months
N/A	LFLCH100-300	Lifting Chains 14kg - 26kg	1 Year
70	EPDB1000-1009	Urethane Dumbbells – 2kg – 50kg	3 Years
73	EODB1001-1003	Octagon Dumbbells – 2.5kg – 50kg	2 Years
74	ESC5Rack	Upright Storage Rack	5 Years
74	ESC1-4Rack	Horizontal Storage Rack	5 Years
76	ESC29RACK	Cross Hub	5 Years Frame 1 Year Mat
76	ESC31RACK	Cross Hub with Feet	As Above
78	EPU1000	Edge Urethane Dumbbells – 1-10Kg	3 Years
78	XRACK	X Rack	5 Years
80	ESD2000-2002	Classic Steel Dumbbells 1- 20kg	1 Year
81	EST-PUD110	Classic Urethane Dumbbells 1-10kg	1 Year
83	CXBB4000 CXBB4002 CXBB4003	SBX Barbells 10-20kg SBX Barbells 25-45kg SBX Barbells 10-45kg	2 Years
83	ESC9/15Rack	Barbell Rack 10 – 45kg	5 Years
86	CKB08-32	Competition Pro Kettlebells 8kg-32kg	2 Years
89	RKB8-32	Rubber Kettlebells 8kg – 32kg	2 Years
89	ESC20RACK	Kettlebell Rack	5 Years
94	EST-RBD5	Elite Competition Technique Plate	1 Year not covered if dropped or abused
94	EBP10-25	Elite Competition Bumper Plate 10kg - 25kg -	1 Year
96	ECTBP10-20	Cross Training Bumper Plates 10kg - 20kg	2 Years
98	PUOD1012-1250	Cross Grip Olympic Plates 1.25kg - 25kg	3 Years
98	COD1012-1250	SBX Olympic Plates 1.25kg - 25kg	2 Years
101	WOD001	WOD Bar	1 Year
101	WWODB1	Women's WOD Bar	1 Year
101	TECHB1	Technique Bar	1 Year
102	OTR001	Toast Rack	5 Years
103	WTREE1	Weight Tree Storage	3 Years
103	WODC01	WOD COLLAR	1 Year
103	KAMCOL2	OLYMPIC Clamp COLLAR	1 Year
104	LIFTPLAT1-4	Escape Lifting Platforms	2 Years
106	OBLAND	Torso Trainer	5 Years
107	OBEN01	Octagon Bench	5 Years excluding pads 1 year
CABLE ATTACHMENTS			
105	PA105	Seated Row Double Handle	1 Year
105	PA110	Stirrup Handle	1 Year
105	PA102	Angled Tricep Bar	1 Year
105	PA111	Double Handle Tricep Rope	1 Year
105	PA112	Soft Grip Stirrup (50kg Limit)	6 Months
105	PA113	Foot Loop Leather	6 Months
OCTAGON			
112		Octagon/HTS/Box/Quad – Frame	10 Years
117-159		Octagon/HTS Attachments	

160	AMB001/002/001C	AMMO BOX	1 Year
		STUDIO	
172/173	STEP01-07	Step Platform Solution	1 Year
174	EST-DECK	Deck 2.0	1 Year
177	EST-PURWSET	Urethane Rep Set	3 Years 1 Year collars
177	ESC300RACKS	Rep Set Rack	5 Years
177	PARSR02	Eco Rep Set Rack	5 Years
178	ECO-SET	Eco Urethane Rep Set	2 Years
180	SBXREPSET	Escape SBX Rep Set – Bars/Discs	1 Year
182	EST-PHW1-5	Urethane Handweights 1kg - 5kg	2 Years
182	ESC26RACK	Handweight Rack (16 Pairs)	5 Years
182	ESC28RACK	Handweight Rack (18 Pairs)	5 Years
183	EST-VH1-5	Escape Studio Handweights 1kg - 5kg	1 Year
185	EST-SK4-SK20	Studio Kettlebells	1 Year
185	ESC20RACK	Kettlebell Rack	5 Years
186	EST-PT1-3	Power Tube Levels 1 - 3	1 Year
186	EST-RTL1-3	Resistance Tubes Level s 1 - 3	6 Months
187	EST-TB3-5	Training Bars 3kg - 5kg	1 Year
187	ESC18RACK	Training Bar Rack	5 Years
188	EST-REBOU	Profounder	1 Year
190	PLYOINC1	Inclined PLYOSOFT BOX	1 Year
192	B-BOX	Boutique Box	3 Year
N/A	ESC24RACK	Escape Wheeled Storage Container	5 Years 1 Year wheels
N/A	ESC-21049	Studio Handweight Rack	5 Years
		BOXING	
197	EBOX-MM/(TG8G/10R/12B)	Training Gloves, ,	6 Months
198	MITT001/002	BOA Mitts	6 Months
199	EBOX-CHJP	Curved Hook & Jab Pads	6 Months
201	THAI01	THAI BAG	1 Year
202	EPPBV3	PRO PUNCHBAG	1 Year
203	FHPBV3	FOCUS PRO PUNCHBAG	1 Year
205	EBOX-FSPB1	Freestanding Punchbag (Tube & Base)	1 Year
206	EBOX-UCPB	Uppercut Punch Bags	1 Year
N/A	EBOX-PB	Training Bag	1 Year
207	BBK20510	Wall Bracket	1 Year
207	BBK20510/SAE	Wall Bracket Swivel Assembly	6 Months
207	EBOX-SB	Speed Ball	6 Months
207	BBK20500/SA	Speed Ball Platform, Spare Swivel	1 Year
208	EST(-SRL, -ROPE5, -ROPE3)	Skipping Ropes	3 Months
		FLEXIBILITY	
N/A	ESC16RACK	BOSU Storage Rack	3 Years
214-216	YMAT01, EST-EYMAT, EST-CMATA, EST-FMGRY	Yoga, Eco Yoga, Core & Flex Mats	1 Year
215	EST-YOGB, EST-YOGS	Yoga Block, Strap	1 Year
217	ESC6Rack	Free Standing Mat Storage Rack	5 Years
218-219	M0022(B), COMBAT2	Multi & Combat Mats	2 Years
220-221	EST-RRC, EST-HFR(SFR), USR001	Rollers - Ridge, UltraFlex, Ubersoft	1 Year
222	EST-GB55/65/75	Steady Balls	1 Year
223	EST-GBSR	Gym Ball Storage Racks (9 Balls)	3 Years
224	DURA45-75	Dura-Balls 45cm - 75cm	1 Year
224	MAXBAL55-65	Max Balls 55cm – 65cm	1 Year
225	BOSU	Bosu Balance Trainer Pro Edition	1 Year
225	EST-AD	Air Stability Disc	1 Year
225	MG-33	Dual Action Pump	1 Year
		FLOORING	
230	STURF(B,G,O,R,S,T)	Shock Turf	3 Years
232	No Part Number	Energym	3 Years
233	No Part Number	Tech Sport	2 Years
234	No Part Number	Sports Marking	1 Year
236	GRASS10-GRASS25	Speed Track	3 Years

237	PORTST10...	Portable Speed Track	3 Years
239	MAT600EF	Everflex	2 Years
240	MAT500-502	Everroll Classic	2 Years
240	MAT506-507	Everroll Black Line	2 Years
240	SP60102-202	Shock Pad Underlay system	2 Years
241	EWT-EMT	Everroll Weightlayer Tile	2 Years
242	MATFT12, ES12, CB12	Flexi-Tuf Tiles, Edges and Corners	2 Years
243	MAT510S, 511S	Flexi-Soft Foam Coloured Tiles, Edges and Corners	1 Year
244	MAT510, 511, 512	Flexi-Hard Foam Coloured Tiles, Edges and Corners	1 Year
245	MAT5060C	Floor Guard	2 Years