

# ESCAPE FITNESS WARRANTIES.

## INTERNATIONAL.

OCTOBER 2023.

### 1. Terms

- 1.1 Escape Fitness products are warranted to be free from defects in materials and workmanship from the date of dispatch and extend to the original customer or end-user.
- 1.2 These procedures set out the requirements, procedures and processes that apply to our warranties.
- 1.3 These procedures should be read in conjunction with the Terms and Conditions of Sale.
- 1.4 The warranty period begins from either:
  - i. the date of despatch (if supply only)
  - ii. the date of completion of the installation; or
  - iii. the date of the invoiceThe date of which can be found on Escape Fitness' order acknowledgement, delivery advice note, or the documentation provided to you on completion of installation.
- 1.5 Warranties are non- transferrable and are valid for the period stated in the attached schedule.

### 2. Reporting Procedure

- 2.1 In the event that a fault is discovered, it should be reported in the first instance to [aftersales@escapefitness.com](mailto:aftersales@escapefitness.com), the report should include the following :
  - iv. your original Order Number,
  - v. as much detail as possible about the circumstances in which the fault developed,
  - vi. photographic evidence,
  - vii. and, depending on the nature of the fault, a copy of the products' inspection and servicing logs from date of first use to confirm the product has been used, maintained and stored in accordance with the Escape Fitness Product Information and User Guides.
- 2.2 Where Product Information Guides are not provided within the product packaging they are available to be downloaded from our web site at <https://escapefitness.com/product-information-guides>.
- 2.3 A unique "X" number will be allocated to the report which must be quoted in any correspondence thereafter. Please refer to the User Guide and attached Schedule before making a claim.
- 2.4 In the event that the written report is inconclusive, the customer shall return the product at their sole cost, for inspection, to Escape Fitness' UK warehouse where an experienced aftersales team will, at its sole discretion, determine if the product will be replaced, repaired, a credit note issued or the claim may be refused.

### 3. Exclusions

The Escape Fitness Warranty does NOT cover faults/defects/damage which occurs as a result of:-

- 3.1 A failure to properly store products, care for and or maintain the products as per the Escape Fitness Product Information and User Guides.
- 3.2 Fair wear and tear including but not limited to;
  - i. faded, worn, cracked/split, chipped surfaces finishes of rubber, urethane or vinyl products;
  - ii. odour (from rubber products); and
  - iii. surface oxidation (rust) on products with metal finishes or paint and Plating being worn away; or
- 3.3 Wilful or negligent damage (abuse) of the product or the use of the products for a purpose other than the purpose intended or in abnormal use conditions which includes but is not limited to;
  - i. bars being dropped particularly onto boxes, benches, spotter arms, racks or other objects, bars being used with damaged bumpers or with certain accessories such as pivoting sleeves/torso trainers/landmines etc.
  - ii. weight plates, dropped or weighted bars being released above waist height, metal plates being used on concrete.
  - iii. diameters of hole and sleeve not matching and collars not being used.
  - iv. 'soft' products exposed to excessive moisture by incorrect use or storage; scratches or abrasions caused by use on unsuitable surfaces; colour fading over time due to exposure to light.
  - v. A product that has been manufactured to any drawing, design or specification supplied or specifically requested by you; or
  - vi. The product being altered or repaired without Escape Fitness' prior written consent.

### 4. Limitation of Liability

- 4.1 Escape Fitness shall not be liable for any indirect, special or consequential losses of any nature arising out of or in connection with the supply of its products including but not limited to claims for economic loss such as loss of profit, revenue, contracts, business or anticipated savings or loss of goodwill or reputation.
- 4.2 Escape Fitness' aggregate liability for loss or damage shall in any event be limited to a sum equal to the amount paid or payable for the product(s) in respect of one incident or series of incidents attributable to one cause.
- 4.3 Nothing in clause 4.1 or 4.2 is intended to limit the liability of Escape Fitness resulting from personal injury death resulting from the negligence of Escape Fitness or its authorized representatives.

# SCHEDULE OF WARRANTIES.

CODE.	MODEL DESCRIPTION.	WARRANTY PERIOD.
	<b>MARS.</b>	
MARS	MARS	Screen 3 Years
	<b>STRENGTH.</b>	
PUSB	Nucleus Urethane Dumbbells	5 Years
RBDB	Nucleus SBX Rubber Dumbbells	3 Years
STAKR23	STAKRBELL	1 Year
EPDB	Urethane Dumbbells	5 Years
EODB	Octagon Dumbbells	2 Years
EPU	Edge Urethane Dumbbells	5 Years
ESD	Classic Steel Dumbbells	1 Year
EST-PUD	Classic Urethane Dumbbells	5 Years
PUBB	Nucleus Urethane Barbells	5 Years
PUCBB	Nucleus Urethane Fixed Curl Barbells	5 Years
CXBB	SBX Barbells	2 Years
RBKB	Nucleus SBX Rubber Kettlebells	3 Years
CKB	Competition Pro Kettlebells	2 Years
VKB	Studio Vinyl Kettlebells	1 Year
RKB	Rubber Kettlebells	2 Years
EST-SK	Studio Kettlebells	1 Year
APUGD	Nucleus Urethane Grip Plates	7 Years
EPUGD	Eco Urethane Grip Plates	5 Years
RBGD	Nucleus SBX Rubber Grip Plates	3 Years
PUBP	Elite Urethane Bumper Plates	3 Years
PUFPP1 / APUFPP1	Fractional plates	3 Years
ARBDG	N-2 Grip Plates	1 Year
RBBP	Rubber Bumper Plates	1 Year
EBP	Elite Competition Bumper Plate	1 Year
ECTBP	Cross Training Bumper Plates	2 Years
PUOD	Cross Grip Olympic Plates	3 Years
COD	SBX Olympic Plates	2 Years
POWER01	Power Bar	1 Year
WOD001	WOD Bar	1 Year
CURL01	Olympic Curl Bar	1 Year
SA7112	Olympic Power Bar	1 Year
SA7114	Olympic Junior Bar	1 Year
SA7115C	Olympic Curl Bar	1 Year
WWODB1	Women's WOD Bar	1 Year
WWOD01	Women's WOD Bar	1 Year
JUNR01	Olympic Junior Bar	1 Year
TECHB1	Technique Bar	1 Year
EST-T	Training Bars	1 Year
WODC01	WOD Collar	1 Year
KAMCOL2	Olympic Clamp Collar	1 Year
SA7113	Olympic Spring Collar	1 Year
LIFTPLAT1-7	Escape Lifting Platforms	2 Years
STRBOX2V2 (all versions)	STRONGBOX	5 Years bench, 1 Year pads
B-BOX	Boutique Box	3 Year
ADJBEN1/ADJBEN2	Adjustable Bench	1 Year
EST-DECK	Deck 2.0	1 Year
STEP01-07	Step Platform Solution	1 Year
OBEN01	Octagon Bench	5 Years bench, 1 Year pads
4074	Sanitized Neck Protector	6 Months
LFLCH100-300	Lifting Chains	1 Year

EST-PURWSET	Urethane Rep Set	3 Years, 1 Year collars
ECO-SET	Eco Urethane Rep Set	2 Years
SBXREPSET	Escape SBX Rep Set – Bars/Discs	1 Year
EST-PHW1-5	Urethane Handweights	2 Years
EST-VH1-5	Escape Studio Handweights	1 Year
	<b>STORAGE.</b>	
ULLDB05 / 10 / 15 / 20	5, 10, 15 and 20 Pair Dumbbell Racks	10 Years Frames
ULLAS2 / LLAS4 / ULLSS11 / ULLS17	Ultra Low and Low Level Angled Storage Solutions	10 Years Frames
LLSS11 / LLSS17	Low Level Storage Solution 1.1m and 1.7m	10 Years Frames
TMAT10-17	Top Mat	1 Year
XRACK / XRACK2	XRACK	5 Years Frame, 1 Year Dumbbell Cup Holders
RACKVDB	Rigid Vertical Dumbbell Rack	2 Years
RACKDB10 / 15	10 Pair Dumbbell Racks	2 Years
RACKBB5 / 10	5 and 10 Barbell Racks	2 Years
PAMBR05V2	Multi Bag Rack	3 Years
RACK5	Rack5	5 Years, 1 Year bumpers and stops
RACK5B5	Rack5 Mat Attachment	1 Year
ESC18RACKS	Training Bar Rack	5 Years
ESC5RACK	Upright Storage Rack	5 Years
ESC1-4RACK	Horizontal Storage Rack	5 Years
ESC29RACK	Cross Hub	5 Years Frame, 1 Year Mat
ESC31RACK	Cross Hub with Feet	As Above
ESC110RACK	Classic Storage Rack	5 Years
ESC9 / 15Rack	Barbell Rack	5 Years
ESC20RACK	Kettlebell Rack	5 Years
ESC300RACKS	Rep Set Rack	5 Years
PARSR02	Eco Rep Set Rack	3 Years
ESC26RACK / ESC28RACK	Handweight Racks	5 Years
ESC20RACK	Kettlebell Rack	5 Years
ESC18RACK	Training Bar Rack	5 Years
ESC-21049	Studio Handweight Rack	5 Years
RACKGB3 / 6 / 9 / 12	Gymball Racks	2 Years
RACKM5 / RACKM10	Multi Racks	2 Years
RACKU2 / RACKU3	Universal Racks	2 Years
OTR001	Toast Rack	5 Years
WTREE1	Weight Tree Storage	3 Years
WTREE2	Octagon Weight Tree	2 Years
BARH9	Olympic Bar Holder	2 Years
BARH12	Olympic Bar Holder (12 Bars)	3 Years
ESC16RACK	BOSU Storage Rack	3 Years
ESC6RACK	Freestanding Mat Storage Rack	5 Years
LF2RACK	Freestanding Mat Storage Large	5 Years
AMB001 / 002 / 001C	AMMO BOX	1 Year
OCS028 / 027	Octagon Storage Cage	5 Years
ESCVBRACK	VERTBALL RACK	5 Years
PAMBR05 / 10V2	MedBall Rack	3 Year
ESC24RACK	Escape Wheeled Storage Container	5 Years, 1 Year wheels
	<b>OCTAGON.</b>	
	Octagon Frames	10 Years
	Octagon Attachments	1 Year
	Octagon Storage solutions	10 Years on frames, 1 Year top mat
OCA110	BASE BENCH	2 Years on mount, 1 Year on seat pad
OCA093	CRUX Rope Pulley	1 Year pulley, 3 Months rope

	<b>FUNCTIONAL.</b>	
BARROW1 / BARROW2	Barrow	2 Years
TIYR01-04	TIYR, Levels 1 - 4	1 Year
TIYRSP10	TIYR Sport	1 Year
QSLED	Quad Sled	5 Years
EST-SL	Speed Ladder	1 Year
EST-AGS	Agility Grid System	1 Year
EST-LEH	Lateral Endurance Hurdle	1 Year
EST-AH	Adjustable Hurdle	1 Year
EST-LSR	Lateral Speed Resistor	1 Year
EST-RB	Reaction Ball	1 Year
EST-HC6	Speed Cones	1 Year
EST-SD12	Speed Discs	1 Year
EBOX-AV	Attachment Vest	1 Year
EST-SR	Speed Resistor	1 Year
CPLYOB1-3 / CPLY3-4	Plyosoft Boxes	1 Year
MULTIP1 / MULTIP2	Multiplyo Box	1 Year
MPLY001	Multiplyo Box	1 Year
BLPLYS1	PLYOSOFT Black	1 Year
PLY3630 / PLY3645 / PLY3660 / PLY3601	Plyosoft box 360	1 Year
PLYOS150G / PLYOS300G / PLYOS01G-03G	Plyosoft Boxes	1 Year
PLFIVE	PLYOFive	1 Year
PLYOINC1	Inclined PLYOSOFT BOX	1 Year
WBBAG	Bulgarian Bags Vinyl (Fitness)	1 Year
FVBBAG	Bulgarian Bags Leather (Professional)	2 Years
ECBV3	Corebags	1 Year
SBAG10-40	Escape Sandbags	1 Year
VERT	VERTBALLS	1 Year
EVM	VERTMINIS	1 Year
TGMED	Total Grip Med Balls	1 Year
MGMED	Multi Grip Med Balls	1 Year
SBSBX	SLAMBALL SBX	1 Year
GRIPR	GRIPRs	1 Year
WODRING1	WOD Rings	1 Year
BR3210 / BR3210C	Battle Rope 32mm -No cover / Battle Rope 32mm Covered	1 Year
BR5010	Battle Rope 50mm – No cover	1 Year
CMT1/2/4	CMT (Core Momentum Trainer)	1 Year
EST-REBOU	Probounder	1 Year
RPB001	Reaction ProBounder	1 Year probounder, 5 Years frame
WBANDS / WBANDM / WBANDL	Power Bands	6 Months
EST(SRL, ROPE5, ROPE3)	Skipping Ropes	6 Months
VECT60LH / MH / HH	VECTOR	1 Year, 60 days tubes
VIPR4 - 26	VIPR TUBES 4KG - 26KG	1 Year
VIPRP04-20	VIPR PRO	6 Months
EST-RP	Resistance Parachute	1 Year
TRXPRO4	TRX Pro Suspension Training Kit	1 Year
XMOUNT	TRX XMOUNT	1 Year

	<b>BOXING.</b>	
EBOX-MM / (TG8G / 10R / 12B)	Training Gloves	6 Months
MITT001/002	BOA Mitts	6 Months
BOXSOX1S / 1L	BOX SOX	1 Year
EBOX-CHJP	Curved Hook & Jab Pads	6 Months
THAI01	Thai Bag	1 Year
ATHAI01	Thai Bag	1 Year
THAIBAG1	Thai Bag	1 Year
EPPBV3	Pro Punchbag	1 Year
FHPBV3	Focus Pro Punchbag	1 Year
EBOX-FSPB1	Freestanding Punchbag (Tube & Base)	1 Year
AFSPB01	Freestanding Punchbag (Black)	1 Year
AHVPB01	Heavy Pro Punchbag	1 Year
EBOX-UCPB	Uppercut Punch Bags	1 Year
AQUABAG55	Aqua Punchbag	1 Year
EBOX-PB	Training Bag	1 Year
BBK20510	Wall Bracket	1 Year
BBK20510 / SAE	Wall Bracket Swivel Assembly	6 Months
EBOX-SB	Speed Ball	6 Months
BBK20500 / SA	Speed Ball Platform, Spare Swivel	1 Year
	<b>FLEXIBILITY.</b>	
YMAT01	Yoga Mats	1 Year
EST-CMATA	Core Mat	1 Year
EST-FMGRY	Flex Mat	1 Year
EST-YOGB1 / EST-YOGB / EST-YOGS	Yoga Block, Strap	1 Year
M0022B, COMBAT2	Multi & Combat Mats	2 Years
EST-RRC	Ridge Rollers	1 Year
EST-HFR / EST- SFR	Ultraflex Rollers	1 Year
USR001	Ubersoft Roller	1 Year
SBP55 / 65 / 75	Steadyball Pro	1 Year
EST-GB55 / 65 / 75	Steady Balls	1 Year
EST-PT1-3	Power Tube Levels	1 Year
EST-RTL1-3	Resistance Tubes Levels	6 Months
EST-GBSR	Gym Ball Storage Racks (9 Balls)	3 Years
DURA45-75	Dura-Balls	1 Year
MAXBAL55-65	Max Balls	1 Year
BOSU	Bosu Balance Trainer Pro Edition	1 Year
EST-AD	Air Stability Disc	1 Year
MG-33	Dual Action Pump	1 Year
	<b>FLOORING.</b>	
STURF	Shock Turf	3 Years
No Part Number	Energym	3 Years
No Part Number	Tech Sport	2 Years
No Part Number	Sports Marking	1 Year
GRASS10 / GRASS25	Speed Track	3 Years
PORTST10	Portable Speed Track	3 Years
MAT600EF	Everflex	2 Years
MAT500-502	Everroll Classic	2 Years
MAT506-507	Everroll Black Line	2 Years
SP60102-202	Shock Pad Underlay System	2 Years
EWT-EMT	Everroll Weightlayer Tile	2 Years
MATFT12 / ES12 / CB12	Flexi-Tuf Tiles, Edges and Corners	2 Years
MAT510 / 511 / 512	Flexi-Hard Foam Coloured Tiles, Edges and Corners	1 Year

MAT5060C	Floor Guard	2 Years
<b>CABLE ATTACHMENTS.</b>		
PA105	Seated Row Double Handle	1 Year
PA110	Stirrup Handle	1 Year
PA102	Angled Tricep Bar	1 Year
PA111	Double Handle Tricep Rope	1 Year
PA112	Soft Grip Stirrup (50kg Limit)	6 Months
PA113	Foot Loop Leather	6 Months
OBLAND	Torso Trainer	5 Years

Revision Sign Off

Rev No :	V19
Updated by :	Kevin Butters and Elizabeth Morgan
Date :	

Sign

Date

Luke Januszek	Commercial Exec Director	<i>L. Januszek</i> on behalf of Luke Januszek	
Matthew Januszek	Managing Director, The Americas and Asia.	<i>[Signature]</i>	